



Minimum System Requirements

The Intertek Alchemy mobile application provides access to Alchemy Coach and Alchemy Playbook, as part of the Alchemy Training System. To ensure optimal performance and access to all app features, please review the following minimum system requirements and recommendations for each supported platform.

Supported Platforms

iOS

- **Supported Devices:** iPhone 11 or newer; iPad 8th generation or newer
- **Operating System:** Currently supported versions (iOS 18 or later)
- **Connectivity:** WiFi or cellular data connection required
- **Permissions Required:**
 - Camera (for photo/video capture, if desired)
 - Microphone (for audio recording, if desired)

Android

- **Supported Devices:** Phones and tablets with ARM64 processors
- **Operating System:** Currently supported versions (Android 13; API version 33 or later)
- **Connectivity:** WiFi or cellular data connection required
- **Permissions Required:**
 - Camera (for photo/video capture, if desired)
 - Microphone (for audio recording, if desired)

Windows

- **Supported Devices:** PCs and tablets that are compatible with Windows 11
- **Operating System:** Windows 11
- **Connectivity:** Internet connection required
- **Permissions Required:**
 - Camera (for photo/video capture, if desired)
 - Microphone (for audio recording, if desired)

Support Policy

Intertek Alchemy performs quality testing and confirms the support of the versions of Apple, Google, and Windows operating systems that are currently vendor supported. This means the application is verified for compatibility with OS versions that are actively maintained and receive security updates from their respective vendors.

Devices or OS versions older than this may experience limited functionality or be unsupported.